



Organisation pour le Secours Humanitaire

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Ref. ~~ecf~~/SG/2026OSEH

EXPLANATORY NOTE

To:

To the General Management
of the IHH Foundation

Subject: *Unavailability of Photographs Related to the Third Banner – Project No. 23728
“Qur’an Distribution”*

As part of the implementation of Project No. 23728 – Qur’an Distribution, carried out with the support of our partner IHH, the Organisation pour le Secours Humanitaire (OSEH) carried out the distribution of copies of the Holy Qur’an to the identified beneficiaries.

In accordance with the established monitoring and reporting requirements, the distribution activity was conducted using three different banners, and OSEH was required to provide photographic evidence corresponding to each of the three banners.

We would like to clarify the circumstances regarding the photographic documentation of this activity.

For the distributions carried out with the first two banners, photographs were taken both by the team’s camera and by mobile phones at the distribution sites. Although the photographs taken with the team’s camera could not subsequently be recovered due to the damage to the storage disk, the photographs taken with mobile phones were available and were successfully recovered. These photographs therefore remain available as supporting evidence of the activities conducted with the first two banners.

Unfortunately, during the distribution conducted with the third banner, no photographs were taken with mobile phones. The photographic documentation for this particular operation was taken only with the team’s camera.

As part of OSEH’s usual working procedure, once a distribution activity is completed, the photographs and videos taken by the field team are transferred from the camera to a dedicated storage disk for centralized archiving and record-keeping. This procedure is



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intended to preserve and organize the photographic and video documentation of each activity and to facilitate subsequent reporting to our partners.

Unfortunately, the storage disk containing the photographs and videos from the relevant operation was subsequently damaged. As a result, the photographic files relating to the distribution with the third banner could no longer be accessed.

As soon as the problem was identified, OSEH undertook several efforts to recover the data from the damaged disk. Despite these efforts and attempts to restore the files, the photographs related to the third banner could not be successfully recovered.

We therefore wish to clarify that the absence of the photographs for the third banner is due to the technical loss of the photographic files following the damage to the storage disk, and not to the non-implementation of the distribution activity.

Other supporting documentation relating to the distribution remains available, including the beneficiary lists and other records collected during the implementation of the activity, and can be provided for verification where necessary.

OSEH sincerely regrets this situation and recognizes the importance of photographic evidence in the monitoring, verification and reporting of activities supported by its partners. We have taken note of this incident and will continue to strengthen our data backup and archiving procedures in order to minimize the risk of similar situations in the future.

This explanatory note is issued to provide full transparency regarding the circumstances surrounding the unavailability of the photographs corresponding to the third banner under Project No. 23728 – Qur'an Distribution.

We thank you for your understanding and remain available to provide any alternative supporting documentation available to us concerning this distribution activity.

Done in Ouagadougou, on 39/09/2026

For the Organisation pour le Secours Humanitaire (OSEH)

Yacouba SAWADO

Secretary General

